

Here are some things to try from your home PC:

Login into MyECSD:

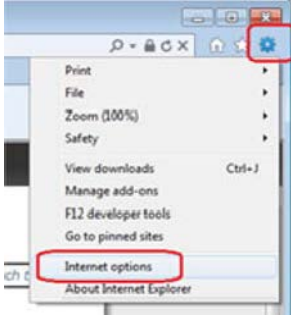

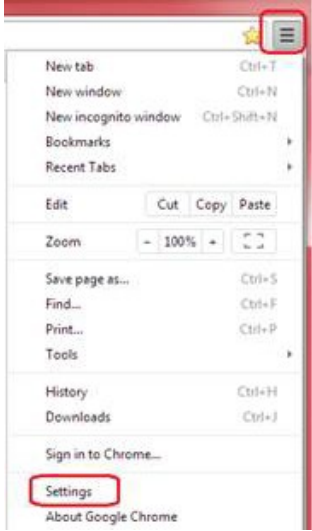
1. With the upgrade to MyECSD over the summer, be sure you are typing <https://myecsd.net> as the proper web Address – the old link we did not have to use the “.net” at the end.

2. When you login, In the **Username** field type, **ecsd\student #** (make sure to use \ and not /)

3. In the **Password** field, type: **student's network password**; same password you use to log into the computer at school. If you don't know your password, you will need to have the teacher reset it at school.

If you can't open/launch the webpage itself <https://myecsd.net>

Note: since IT cannot possibly know what versions of software home computers use, here are some basic things to check:

On a PC – using Internet Explorer	On a PC – using Google Chrome	On a MAC – using Safari
<p>1. Open Internet Explorer</p> <p>2. Click the gear icon in the upper right of Internet Explorer OR from the menu, click Tools depending on your view</p>  <p>3. Click Internet Options</p> <p>4. In the General TAB, under Browsing History</p> <p>5. Check next to Delete browsing history on exit.</p> <p>6. Click the Delete button</p> <p>When the list appears, check ALL items in the list</p> <p>7. Click Delete button again once the system has cleared history,</p> <p>8. Click OK</p> <p>9. Back at the Internet options window Click the Privacy TAB</p> <p>10. Under heading Popup Blocker Click Settings button</p> <p>11. Under “Address of website to allow”, type: myecsd.net</p> <p>12. Click Add</p> <p>13. Click Close.</p> <p>14. Click OK all the way out of the menus.</p> <p>15. Close Internet Explorer</p> <p>16. Relaunch Internet Explorer</p> <p>17. Try https://myecsd.net</p> <p>18. Login as shown above</p>	<p>1. Launch Google Chrome</p> <p>2. Click on  In the upper right corner of the window</p> <p>3. Select Settings</p>  <p>4. Scroll down to the bottom of the page</p> <p>5. Click “Show advanced settings...”</p> <p>6. Under the heading “Privacy”, Click Content Settings button</p> <p>7. Under heading Cookies, Select “Allow local data to be set”</p> <p>8. Click All cookies and site data ... button</p> <p>9. Click Remove ALL button</p> <p>10. Click Done.</p> <p>11. Scroll down page to heading Pop ups Click Manage exceptions button</p> <p>12. In the Hostname pattern box, Type https://myecsd.net</p> <p>13. In the Behavior field, select Allow</p> <p>14. Click Done</p> <p>15. Close Google</p> <p>16. Relaunch Google</p> <p>17. Try https://myecsd.net</p> <p>18. Login as shown above</p>	<p>Launch Safari</p> <p>1. From the menu, click Safari</p> <p>2. Select Preferences</p> <p>3. Click Security Tab</p> <p>4. Next to Web Content: Uncheck "Block popup windows"</p> <p>5. Then click Privacy Tab (at the top)</p> <p>6. Next to Cookies and other website data, click Remove All Website Data</p> <p>7. At Block cookies and other website data, click From third parties and advertisers</p> <p>8. Close Safari</p> <p>9. Relaunch Safari</p> <p>10. Try https://myecsd.net</p> <p>11. When prompted, login as shown above</p>